

# Public Health Response to COVID-19 Considerations for MLIU Population

August 25, 2020 - 1:30 PM - 2:30 PM

### **Post Survey Questions**

<ol> <li>How Satisfied were you with this even</li> </ol>	1.	How	<b>Satisfied</b>	were v	vou	with	this	event	?
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Very Satisfied = 15

Satisfied = 12

Neutral = 1

Dissatisfied = 0

Very Dissatisfied = 0

#### 2. How easy was the overall accessibility of the event (Ease of Use)?

Very Satisfied = 16

Satisfied = 11

Neutral = 1

Dissatisfied = 0

Very Dissatisfied = 0



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#### 3. What did you like most about the event?

- 1. Speakers connected well to actual experience & with each other.
- 2. Informative but informative. Brief packed full of knowledge.
- 3. Sharing of information related to COVID-19.
- 4. The emphasis on cooperation.
- 5. The length of one hour was great!
- 6. The statistics by ethnicity for fatalities.
- 7. I liked the format and the visual directives during the housekeeping portion at the beginning. The poll was a nice touch. The facilitator and speakers were very engaging and informative. It was nice to actually perceive their genuine heart toward their work.
- 8. Hearing how other health systems have dealt with the COVID-19 pandemic in their facilities.
- 9. Since we are not able to meet face to face, it came together very well being able to see the panelist faces and their information shared on the screen.
- 10. Practical ideas on how different providers have approached COVID-related service changes and the supporting data on rates.
- 11. Naturally, recognition of my question. I was unaware of the following event addressing psychological concerns and began wondering if the panel had input about it from a public health or physical health/behavioral impact.
- 12. Pertinent information.
- 13. Good insights from panelists.



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- 4. What can we do differently to improve the experience?
  - 1. The questions were a bit wordy-probably shorten.
  - 2. Allow for more characters to comment. I was not finished with the first question.
  - 3. I don't have any recommendations in this regard. It always gets easier. Oh, yes, from my days in a TV studio the camera just a little higher than the head and the eyes a third of the way down from the top whether close or distant for best engagement.
  - 4. More time for panelist to speak.
  - 5. Make more interactive? I know this is hard with all the participants.
- 5. What future topics would you like us to bring to the table?
  - 1. Addressing mental health for sure!
  - 2. Chronic diseases & social determinants.
  - 3. Maintaining patient perception of care during a Pandemic.
  - 4. Discussions re: the future of the waiver; opportunities for local collaboration.
  - 5. Insights from the inclinations of CMS in policy and management.